

STRATHCONA COUNTY LIBRARY GUIDELINES

Area: Operational
Date Created: April 2012
Updated:
To Be Reviewed: 2013
Guideline: CODE OF CONDUCT
Policy Cross Reference:

Strathcona County Library Code of Conduct Mission Statement

Strathcona County Library encourages literacy and lifelong learning, fosters community connections, and offers programs and services that inform, engage and entertain.

Strathcona County Library is committed to providing everyone with fair and equitable access to a wide range of library services in a welcoming environment. This code of conduct has been established to ensure that your visit to the Library is a positive experience for everyone. Please:

1. Use behaviour and language that is respectful, responsible and considerate.
2. Be careful with library equipment, furniture and property.
3. Ensure that children under the age of 12 are accompanied by someone 12 years or older.
4. Ask for approval from staff before taking photographs or videos.
5. Wear shirts and shoes in the library.
6. Park bicycles outside before entering the Library.
7. Bring only trained and certified assistance animals inside the Library.
8. Understand that the Library is not responsible for personal belongings that are unattended. You may be required to make available for inspection all bags and carrying cases when leaving the Library.

Behaviour that is not acceptable within the library includes, but is not limited to:

9. Soliciting, panhandling, canvassing, selling or distributing unsolicited materials.
10. Vandalism or graffiti, damage to or theft of library materials.
11. Inebriation or disorderly behaviour.
12. Excessive noise.
13. Verbal or physical abuse, threats, insults, or harassment.
14. Unlawful activities.
15. Smoking inside the Library or 7.6 meters from any entrance
16. Failing to adhere to SCL's Computer and Internet Use Agreement.

Violation of this Code of Conduct may, at staff discretion, result in the individual(s) involved being asked to leave the library, or, in more serious cases, being banned from the Community Centre, in accordance with the Strathcona County Library Bylaw, Section 2.3.

Thank you for adhering to the Code of Conduct and helping to do your part to make the Library a safe and comfortable place for all.

April 2012