

Hoopla Help for your iPhone, iPad or iPod Touch

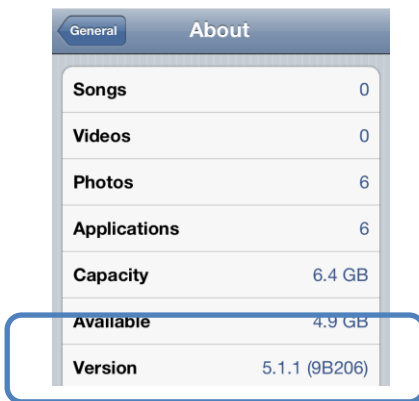
Requires: iOS 8.0 or higher

Set up the Hoopla app on your iPhone, iPad or iPod Touch

You only need to do this once. You will need to be connected to the Internet.


1	2	3
Confirm Requirements	Install Hoopla app	Set up your Hoopla account

1. **Confirm requirements.** You need iOS version 8.0 or newer to use the Hoopla app. You may need to update your device's software if you have not done so recently.



To find out what version of the iOS you have, go to "Settings"

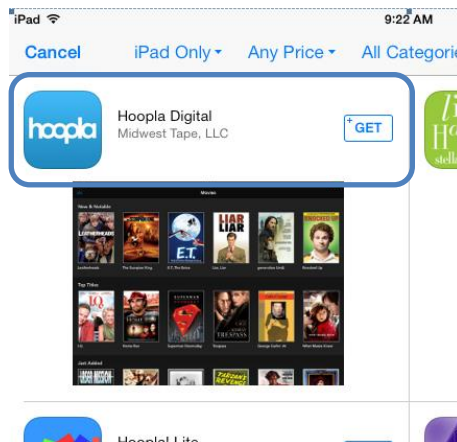


() , then "General," then "About." (shown, left)

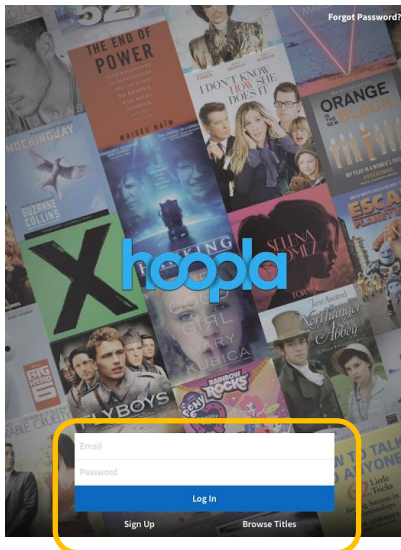
For help with updating your iOS version, you will need to check the support information for your device or contact Apple.



2. **Install the app.** Go to the App Store on your device (look for the icon at left) and search for the free Hoopla app.

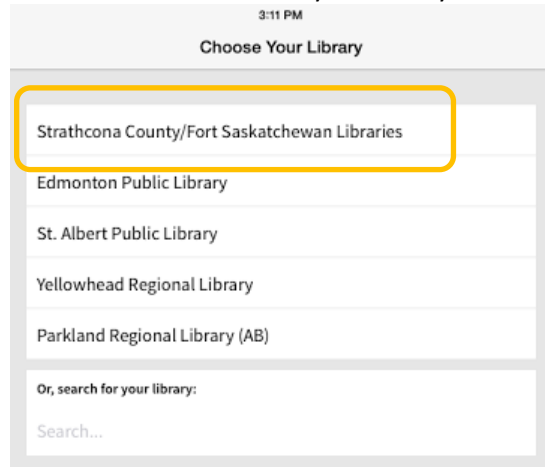


3. **Sign up or Log In.** When you first load the app, you will see an introduction screen like this:



Tap “Sign up” if you have not already created your free Hoopla account.

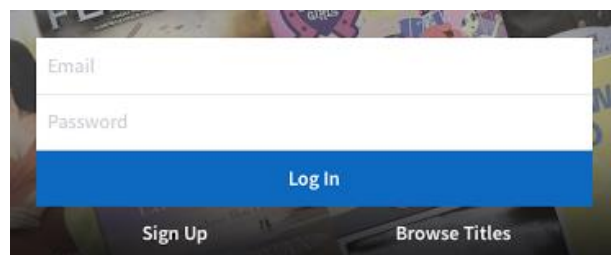
- You will be able to select your library.



If your location services are not turned on, you can either turn them on, or select the library from a list.


- You will then be asked for your library card # and PIN. (If you have never changed it, your PIN is the last 4 digits of your phone number.)


Enter your information and tap the blue “Log In” bar if you have already created an account previously.



Add items to your Library

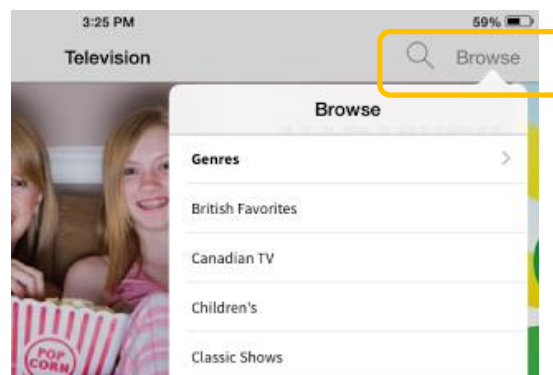
You will need to be connected to the internet.

1	2	3	4
<p>Open the Hoopla app</p> 	<p>Browse or Search for a title that interests you</p>	<p>Borrow your item.</p>	<p>Download your item. [Optional]</p>

1. **Open the Hoopla app on your device.**
2. **Browse** or **Search** for a title that interests you. Search by tapping the magnifying glass icon () in the top right-hand corner. Browse by selecting a category from the main section below – Movies, TV, Music or Audiobooks – and tapping on “Browse All”.



From there, you can filter to recommended, featured or popular titles; or tap on the “browse” option again in the top right to see genres within the format (movies, music, etc.) you have chosen.



3. **Borrow** your item. When you find something that appeals to you, tap the cover to see more details about the item. You will see a page like this:

Borrow this item

Favourite this item (find it again later)


Item details

Tap on a category/keyword for similar items



Reviews (if available)

Like what you see?

Borrow your item by tapping “Borrow” in the top menu.

4. **Download** your item. Tap the Download icon () to make a copy on your device and watch/listen without an Internet connection. **This step is optional.** If you want to watch or listen without downloading, press the “Play” button in the top menu of any checked-out item to stream instantly (see below). (Note that streaming without a wireless connection can use a large amount of data, so be cautious!)

Listen or Watch!

That’s it! Once you’ve borrowed an item, tap the “Play” or “Listen” button (  **Play**) that will show in the top menu on its cover to instantly watch or listen.

Volume slider

Play/pause

Rewind 30 seconds

Rewind/fast forward slider

Time elapsed (left-hand side)/time remaining (right-hand side)

Closed captioning options

When a movie or TV episode is on the screen, the options shown here will disappear to give you more space to view. Tap in the centre of the screen to toggle showing or hiding the options.



Where's the Menu?

Tap the Menu icon in the top-left corner of your screen at any time to access the menu. (If you don't see that button, tap 'Back' until it appears.)

The menu lets you switch back and forth between searching/browsing and your own borrowed items. It also lets you change your settings, by tapping on your own email address.



Apple TV/Chromecast Support

Apple TV - Only with an Airplay-enabled iPad/iPhone. <http://tinyurl.com/hooplaappletv>
Chromecast - Cast using the Chromecast icon in the Hoopla app for iOS or Android.



More Hoopla Help at <https://www.hoopladigital.com/support>



If you have any questions, please feel free to contact us:

Phone: 780.410-8601 | Email: info@sclibrary.ab.ca | or stop by one of our Information Desks

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