

Hoopla Help for your **Android** phone or tablet

Requires: Android 4.0.3 or higher

Formats: All [TV, Movies, eBooks and Comics, eAudiobooks, Music]

Set up the Hoopla app on your Android phone or tablet

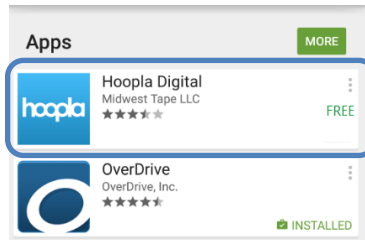
You only need to do this once. You will need to be connected to the Internet.



| 1 | 2 | 3 |
|----------------------|--------------------|--|
| Confirm Requirements | Install Hoopla app | Set up (or log into) your Hoopla account |

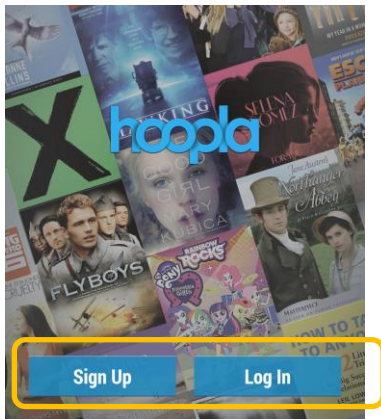
1. **Confirm requirements.** You must have Android v4.0.3 or higher installed. If you are not sure, go into the Settings menu for your device, and then select “About phone/About tablet” (or sometimes “Software Information” – usually the last option).



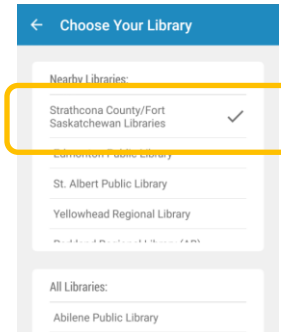
2. **Install the Software.** Enter the Android Market or the Google Play Store on your device (look for one of the icons shown on the left). Search for “Hoopla Digital.” Install the free app on your device.



3. **Sign up or Log in.** When you first load the app (tap , or look for the Hoopla icon  on one of your home screens), you will see an introduction screen like this:




If you have an account already, tap on “Log In.” Otherwise, tap on “Sign Up.” You will be asked to select your library:




- If you do not have Location Services turned on on your device, you will be prompted to turn them on to enable this feature. If you prefer to leave them off, you can scroll through the alphabetical list of all libraries to find Strathcona County/Fort Saskatchewan.
- You will then be asked for your library card # and PIN. (If you have never changed it, your PIN is the last 4 digits of your phone number.)

Add items to your Library

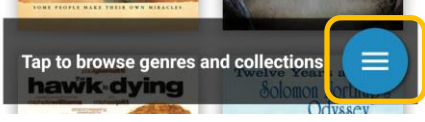
You will need to be connected to the internet.

| 1 | 2 | 3 | 4 |
|---|--|---------------------------------|--|
| <p>Open the Hoopla app</p>  | <p>Browse or Search for a title that interests you</p> | <p>Borrow your item.</p> | <p>Download your item. [Optional]</p> |


1. **Open the Hoopla app on your device.**
2. **Browse** or **Search** for a title that interests you. **Search** by tapping the magnifying glass icon () in the top right-hand corner. **Browse** by selecting a category from the main section below – Movies, TV, Music or Audiobooks – and tapping on “Browse All”.



From there, you can filter to recommended, featured or popular titles; or tap at the bottom, on the “Tap


to browse genres and collections” button (), to see genres within the format (movies, music, etc.) you have chosen.

3. **Borrow** your item. When you find something that appeals to you, tap the cover to see more details about the item. You will see a page like this:



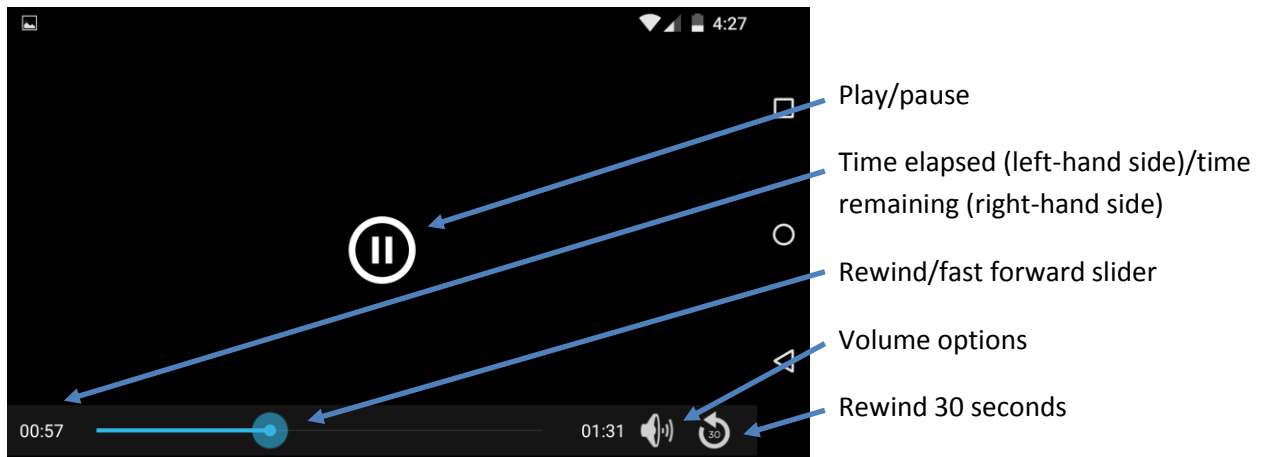
- ← Menu (share or report an error)
- ♡ Favourite this item (find it again later)
- BORROW Borrow this item
- Item details
- Plot summary/Reviews (if available)
- [Further down, not visible]
- Tap on a category/keyword for similar items
- Like what you see?

Borrow your item by tapping “Borrow” in the top menu.

4. **Download** your item. Tap the Download icon () to make a copy on your device and watch/listen without an Internet connection.
This step is optional. If you want to watch or listen without downloading, press the “Play” button in the centre of any checked-out item’s cover to stream instantly (see below). (Note that streaming without a wireless connection can use a large amount of data, so be cautious!)

Listen or Watch!

That’s it! Once you’ve borrowed an item, tap the “Play” button that will show in the centre of the item’s cover image to instantly watch or listen.



Some titles may also have a “CC” button, for closed captioning items (where available).

When a movie or TV episode is on the screen, the options shown here will disappear to give you more space to view. Tap in the centre of the screen to toggle showing or hiding the options.



Where’s the Menu?

Tap the Menu icon in the top-left corner of your screen at any time to access the menu. (If you don’t see that button, tap ‘Back’ until it appears.)

The menu lets you switch back and forth between searching/browsing and your own borrowed items. It also lets you change your settings, by tapping on your own email address.



Apple TV/Chromecast Support

Apple TV - Only with an Airplay-enabled iPad/iPhone. <http://tinyurl.com/hooplaappletv>

Chromecast - Cast using the Chromecast icon in the Hoopla app for iOS or Android.



More Hoopla Help at <https://www.hoopladigital.com/support>



If you have any questions, please feel free to contact us:

Phone: 780.410-8601 | Email: info@sclibrary.ab.ca | or stop by one of our Information Desks

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